

**QUESTIONS
AND
ANSWERS**

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Question 1: Do you have an estimated date for contract award and desired start date?

Response: December 2009

Question 2: Is there a requirement for the winning Offeror to have a facility located in the DC area?

Response: No.

Question 3: Please provide the most current statistics on the number of active cases within each function.

Response: As of July 31, 2009:

- Child Protective Services: 370 open investigations
- Supportive Family or In-Home Services: 2122 children served in-home
- Foster care and Permanence: 2192 children served in foster care

Question 4: Please provide the number of staff that supports each function.

Response: Estimates:

- CPS workers: 130
- Supportive Family or In-Home Services: 100
- Foster care and Permanence: 350

Question 5: What is the total number of FACES users?

Response: As of June 2009, total number of FACES users was 1648

Question 6: Is the start date of the contract dependent on the successful migration of Information management environment to the Citywide Data Warehouse?

Response: No.

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Question 7: What is the role FACES.NET and R*STARS, in the end-to-end financial process to capture information on children, families and resources to pay providers, manage client accounts and provide financial reporting on programs and entitlements?

Response: Client and provider related information necessary for the proper payment of services (such as rates, dates of service, payment amount, etc) is recorded in FACES.NET. This information is transmitted to R*STARS so that checks can be issued to the providers.

Question 8: Are the current four interfaces real time or batch?

Response: Batch

Question 9: If batch, what is the frequency of information exchange for each interface?

Response: Frequency:

- DC Superior Court: 7 days a week; once a day
- Income Maintenance Administration: M – F; once a day
- D.C. KIDS: M – F; once a day
- R*STARS: M – F; once a day

Question 10: Is pick up and delivery of the files handled by Web Services?

Response: CFSA uses UNIX script and WS_FTP tools for transferring files.

Question 11: Is the District using a middle ware agency that is responsible for pick up, data transformations and delivery between agencies?

Response: No.

Question 12: Are the Unix environments going to be managed by OCTO personnel, or will the contractor need to supply a system administrator as well to maintain these environments.

Response: The UNIX environments will be managed jointly between the OCTO staff and CFSA. The Contractor will not be required to supply a system administrator to maintain these environments.

Question 13: If not, who is responsible for administering these environments?

Response: N/A

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Question 14: Please provide the current annual contract value.

Response: Contract value for FY2009 is \$3,192,996.

Question 15: Can the evaluation forms be attached along with the proposal submitted by the offeror or they must be sent directly by the references to the contracting officer, Tara Sigamoni?

Response: You may submit with your proposal, see item #13 under addendum listing.